

232986

Easterling, Deborah

From: Easterling, Deborah
Sent: Thursday, October 20, 2011 2:31 PM
To: 'Lynn'
Subject: RE: Form Returned: Letter_of_Protest_Form_Docket2011-271-E

Dear Ms. Neal,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-271-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

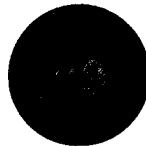
From: Lynn [<mailto:wndwiker@chesnet.net>]
Sent: Wednesday, October 19, 2011 5:59 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_Docket2011-271-E
Importance: High

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.

RECEIVED
OCT 20 2011
10000
MAIL / DMS



* Required Fields

Date: * October 20, 2011

Letter of Protest
in Docket * 2011 - 271 - E



Protestant Information:

Name * Lynn M Neal

Mailing Address * 106 Heartleaf Way

City, State Zip * Chesnee, SC 29323 Phone * 864-461-5004

E-mail wndwlker@chesnet.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Duke Energy, having residential service at the above address.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Granting a rate increase to Duke Energy at this time is inappropriate and a slap in the face to many Carolinians who may not even have a job in the current economic climate. Many of Duke's customers cannot even afford to put food on the table! Also, many retirees live on a fixed income and cannot afford to buy groceries or get their medication and still pay the mortgage and utilities. Duke was granted a 5% increase in 2010 and now they're asking for 17% more. When did anyone in South Carolina receive a 17% pay increase? Social Security recipients have not gotten a COLA increase for the past two years, but might actually receive a 3.5% increase in 2012. Doesn't quite equate to 17% now does it? Perhaps Duke should not have made the acquisition of Progress Energy last year. They should have spent that money on the infrastructure improvements they want their customers to now pay for.

I am asking the Public Service Commission to not approve any rate increase for Duke Energy!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I am unable to attend any of the scheduled meetings and am therefore, voicing my opinions via this forum.

RECEIVED

OCT 27 2011
PSC SC DMS
MAIL/DMS